

Terms & Conditions

1. TERMS OF MEMBERSHIP

Membership Applications

1.1 IOM welcomes applications from people who have an interest in Obsolescence Management and who are aged 18 years or over.

1.2 There are six categories of member:

- Corporate
- Student
- Affiliate
- Associate
- Member
- Fellow

1.3. Submitting a membership application for a specific category does not guarantee membership of this category. IOM will assess applications for Associates, Members and Fellows.

1.4. IOM reserves the right to refuse any application for membership.

Code of Ethics and Rules of Conduct

1.5. All members undertake to abide by the members handbook.

Corporate

1.6. Corporate membership is open to any organisation involved with Obsolescence Management.

Honorary Fellows

1.7. Honorary Fellows are elected by the IOM Board Honorary Fellows are:

Persons distinguished by their work in any discipline falling within the objects and purposes of IOM, or Distinguished persons who contributed to IOM in honour for services rendered or whose association is of benefit.

Fellows

1.8. Fellows will have met the requirements for admission as a Member and in addition they will have demonstrated significant individual responsibility, sustained achievement and professionalism in areas relevant to the interests of IOM to a level as set out in the training programme.

Fellows are entitled to use the designatory letters FIOM (Fellow of the International Institute of Obsolescence Management).

Members

1.9. Members will have achieved a standard of knowledge, understanding and experience, and passed the IOM Diploma as set out in the training programme. Members shall be entitled to use the designatory letters MIOM (Member of the International Institute of Obsolescence Management)

Associates

1.10. Associates will have achieved a standard of knowledge, understanding and experience, and passed the IOM certificate, as set out in the training programme.

Affiliates

1.11. Affiliate is the entry level membership and there are no entry requirements.

Students

1.12. Student membership is for individuals working towards a career in Obsolescence management whether at university or on an apprenticeship scheme.

Membership transfers

1.13. A member may transfer from their membership category at any time during their membership as long as they meet the criteria of the membership category applied for.

Membership subscription

1.14. Membership subscriptions run for a period of one year payable annually in advance. IIOM operate a system of anniversary billing on 1st April each year. Those joining mid year will pay a pro-rata subscription.

1.15. Membership fees are revised annually and members will be notified of the fee changes by email via their subscription renewal notice. The membership fees are also published on the IIOM website.

1.16. Membership subscription payments not received within three months of the due date will result in the membership being considered lapsed and all services will be suspended including any right to designatory letters.

Membership resignation

1.17. Persons in any category of membership may resign by sending their resignation in writing to the secretariat.

1.18 subscriptions are non refundable.

Complaints Procedure

1.19. IIOM undertakes to serve its members effectively and fairly and member feedback is important. In the event of a complaint or grievance then members are advised to call the IIOM secretariat or a member of the board. Contact details are found on the IIOM Website.

1.20. Where possible the issue will be dealt with immediately. If further investigation is required then a response will be provided within five working days. If it is not possible to resolve the problem within that time, advice will be given on how long the investigations are likely to take.

1.21. IIOM reserves the right to amend these terms and conditions at any time.

2. MEMBERSHIP TERMINATION

Membership of International Institute of Obsolescence Management will cease if:

2.1 A member gives notice in writing before the annual renewal date that they wish to resign their membership.

2.2 A member's conduct brings IIOM into disrepute and the board deems they should be removed from membership. They will not be able to describe themselves as a member or be refunded any subscriptions.

2.3 A member's subscription remains outstanding 3 months after renewal.

2.4 Any perceived inappropriate Advertising from any individual, company or organisation seen to be against the interests of the Members is not allowed and could be reason for termination of membership.

3. PURCHASES

3.1 Only fully paid up Members are entitled to discounted conference and training course rates where applicable.

3.2 IIOM website users may purchase memberships, booklets and book conferences.

3.3 VAT is chargeable at the prevailing rate

3.4 **All purchases are non-refundable.**

3.5 Delivery is immediate upon payment. Paid members will be able to access their benefits through the website instantly.

3.6 **We do not store credit card details nor do we share customer details with any 3rd parties**

4. GENERAL TERMS

Use of this Website is subject to the following

4.1 The content and design of these pages are subject to copyright owned by International Institute Of Obsolescence Management and reproduction of all or part of this site is prohibited.

4.2 Whilst the Institute makes every effort to ensure that the content is accurate and up to date, these pages should not be construed as legal advice. By using this Website you confirm that you have not relied on any such content.

4.3 You may not create a link to this Website from another website or document without first obtaining consent.

4.4 From time to time this Website may also include links to other websites. These links are there to provide further information and are not intended to signify that the IIOM endorses such website and/or content. The Institute has no responsibility for the content of the linked website.

4.5 Your use of this Website and any dispute arising out of such use of the website is subject to the laws of England and Wales.

4.6 This website is made available for public viewing on the basis that the Institute exclude to the fullest extent lawfully permitted all liability whatsoever for any loss or damage howsoever arising out of the use of this website or reliance upon the content of this website.

4.7 The Institute does not exclude the liability for any matter which it would be illegal to exclude or to attempt to exclude. Your continued use of this Website indicates your acceptance of these terms and conditions.